



2018 JCC Camp Chi LTC Scripts Pharmacy Frequently Asked Questions

Camp Chi ID: CHI

Fees

How much does this service cost?

Camp Chi will cover the initial Registration fees. Registration fees do not include medication costs, co-pays and/or deductibles. If paperwork and registration is not completed at least 30 days prior to the start of your camper's session, there will be a \$30 late fee plus any expediated shipping costs.

Any camper who does not comply with this process and brings medication to camp on their own will be charged a \$100 fee.

Will it cost more than I usually pay for prescriptions?

If you submit your paperwork before registration deadline, the cost should be the same to you as it would be at you regular pharmacy any other time of the year, After the registration deadline, you will be subject to late fees, but your prescription costs remain the same.

How is my insurance billed? How am I billed for co-pays?

The pharmacy will bill your insurance company directly as prescriptions are filled. Any out-of-pocket costs (e.g. co-pays, deductibles, over-the-counter medications, non-covered medications) will be charged to your credit card.

Are you able to accept my insurance? What if the pharmacy does not accept my insurance?

The pharmacy is contracted with all major and most minor prescription carriers. Once you submit your registration they will review the information and notify you if the pharmacy does not cover your plan. They are also happy to check and make sure your insurance is covered in advance.

Will my insurance company pay for my camper's medications if I recently filled their prescriptions?

Typically they will. Often times the pharmacy will need to request a "vacation override" from your insurance company. They will contact you if they have any questions about your insurance.

Will non-prescription medication cost the same as my home pharmacy?

The pharmacy is very competitive, and often times cheaper than chain pharmacies; however, we cannot guarantee that the price will be identical.

Packaging

How are the medications packaged?

Medications are packaged in a sealed strip package that include a detailed label with your child's name, date of birth, date and time to be administered, as well as any special instructions. A camp nurse opens the perforated packet and administers the medications to your camper. Only medications in pill form are included in the dose strip. All other medications will be packaged and dispensed separately.

Do you supply over-the-counter (OTC) medications, vitamins, and supplements?

Yes. The pharmacy will need a prescription from your child's doctor for all medications, including over-the-counter medications, vitamins and supplements. This prescription should include dose, times to be given and any other detailed instructions. Camp Chi has over-the-counter medications available for campers' occasional use, such for headaches, stomach aches, congestion or fevers.

The pharmacy supplies vitamins and supplements?

Yes. They offer a large assortment of vitamins and nutritional supplements at a deeply discounted rate. These items will be packaged together with your child's other medications and you must provide them with a prescription from the doctor, even if the vitamins/supplements wouldn't normally require a prescription.

Can the pharmacy supply non-pill form medications such as inhalers, creams, drops or liquid medications?

Yes, the medications will be included in separate, resealable packages with dosing instructions.

What about injectables?

We handle many injectables, such as growth hormones and insulin, but Camp Chi has chosen to allow families to package and send these medications to camp with their campers. Please contact Camp Chi if you want more information about the camp's practices for administering injectables.

Do I need to use this service for EpiPens and/or rescue inhalers?

If your child needs to use an EpiPen or Rescue inhalers, they can come to camp with your camper and do not have to be filled through LTC Scripts.

Can you package prescription medications my child uses on "as needed" basis?

Yes, both prescription and over the counter medications can be packaged "as needed".

How can I be sure medications will be packaged exactly the way child takes them?

It is your responsibility to review the prescription before submission to ensure it is written correctly. The prescription should be written for the time of day (i.e. breakfast, lunch, dinner, bedtime) your camper should take the medication. If the medication is taken "as needed" please make sure that is specified on the prescription.

Can a half pill be packaged?

Yes, your camper's physician must specifically write your child's prescription to be packaged as a half pill. You must indicate your request upon registering so the pharmacy can determine whether the specific medication is "durable" and is able to be split.

What time are medications dispensed as camp?

We dispense medications at mealtimes and bedtime. If your camper's medication is required to be taken at a certain time please make sure your doctor indicates the times taken with the medication. Prescriptions written as "one pill per day" will be administered at breakfast unless otherwise indicated.

Medications

Will the pharmacy dispense generic or brand medications?

The pharmacy will dispense generic medications unless otherwise specified by your physician as "Do Not Substitute" or "Brand Only". Please notify your camper's physician accordingly if you do not want generic prescription or over-the-counter medications.

What if my camper is at camp for longer than a month?

Most prescriptions can be written with refills. All controlled substances require an additional 30 day prescription. The "letter to the doctor" explains this process for your camper's physician.

What if my insurance requires 90-day mail order prescriptions?

You can contact your insurance company and explain that your child is attending camp and needs a 30-day prescription for pre-filled medication distribution. Most times, when you explain the procedure, they will give you a separate prescription for the summer. If you are having problems with this, you can also contact LTC Scripts for assistance with your insurance company.

My child is prescribed a controlled substance. How does LTC Scripts manage the limitations on filling these prescriptions?

LTC Scripts has experience with this issue. They recommend that you contact your insurance company and explain that your child is attending camp and needs a 30-day prescription for pre-filled medication distribution. If you are having problems with this, you can also contact LTC Scripts for assistance with your insurance company.

What if my camper's medication needs to be refilled while at camp?

If your camper is at camp for more than 30 days, the pharmacy will refill the medication and ship it directly to camp. Do not refill your camper's medication while at camp, as this will cause your insurance to reject the pharmacy's insurance claim.

What if my camper is started on a prescription or nonprescription daily medication after the deadline date to register and submit prescriptions has passed?

The pharmacy will work with you regarding late medication changes. Please contact them as soon as you are aware of any changes to your camper's medication regimen.

What if my camper is prescribed medication while at camp?

These medications will be filled at camp through the local Walgreens. Please follow our instructions about registering with Walgreens prior to camp. You can find this information in the online Parent Guide under Health Information.

My child wears contacts. Do contact lens prescriptions need to go through LTC Scripts?

You do not need to use LTC Scripts for contact lenses. Your camper can bring contact lenses to camp just as you would with any other supplies or clothing.

After Camp

What happens to the extra medications if my child is at camp less than 30 days?

All medication is packaged for a 30 day supply unless the prescription is written for less than one month. All unused medication will be sent home with your camper on the last day of camp.